VAS is a non-profit organization established in Silver Spring, MD in 2015. Most of our clients are within lower socio-economic statuses with limited English skills or new immigrants. In 2018, VAS moved to a location closer to the community. There are four EN classes every week at the location. We have 2 full time staff, 1 part time staff and 40 active volunteers. Partnering with government agencies, other nonprofits and small local businesses. VAS is going to expand its services such as opening Adult Day Care Center and VITA site in 2020.

The mission of VAS is to improve the quality of life for the Vietnamese community and help them successfully assimilate into American society
There is a slight increase in new clients within the last 3 years. The number of returning clients also increases on a smaller scale. However, the number of service increases significantly. The client profile numbers reflect how VAS carries out its services every year. Increase in the number of returning clients can be perceived as satisfaction among existing clients. Providing an "up to standard" quality of services helps bring in new clients through recommendations and referrals from existing clients. VAS is providing a variety of services and continuing to diversify our services in many ways, making it a convenient "ONE-STOP" service provider for everyone in the community.

As of October 2019
Program Services Overview

This chart shows that there has been a 23% increase in services provided since 2018. Throughout the years, VAS continues its mission by bringing the best quality of services to its clients.

VAS has provided a total number of 1704 services under its programs this fiscal year. The services can be repetitive among the clients. For example, a client can have multiple services entered under their name; 183 is the number of clients that are returning for different services provided under senior and low-income program. For healthcare, there are 261 clients within the services provided, whether it is for consultancy, enrollment, or both. Similarly, there are 96 clients or students returning to our English classes every week, resulting in an elevated number of services for VAS English and job referral program.

As of October 2019
COMMUNITY PROGRAMS

ENGLISH AND WORKFORCE DEVELOPMENT

In 2019, Vas has provided 1,176 hours of English class and job services to 96 individuals. This is a 58% increase in English & job services provided compared to 2018.

SENIORS AND INDIVIDUALS AT RISK

VAS has improved the quality of life for seniors and individuals at risk throughout 2019. There has been a 33% increase in services provided to seniors this year and the number is expected to grow with the opening of the adult daycare center.

ADULT MEDICAL DAYCARE CENTER

VAS is in the process of developing an Adult Medical Day Care center in Silver Spring. The Daycare is expected to officially begin operation during Q4 of 2019.

HEALTHCARE

Healthcare takes up 22% of the work that VAS is providing to the community. In addition to that, VAS staff also provides information about healthcare requirements and consultations over the phone. Healthcare program is considered to be a VAS’s vital program.

2020 CENSUS

In preparation for the 2020 Census, VAS has partnered with the Maryland Census to support outreach efforts within the Vietnamese Community.
SNAPSHOT OF VAS 2019

In 2019, there has been an increase in demand in English classes and demand for different levels of difficulty. To meet these demands, VAS has 4 classes with varied teachers and English programs to meet the different level of needs. All the classes are hosted at VAS office.

VAS is in the final stages of preparation for the opening of the Adult Medical Care center. This center supports our goals of reducing isolation and loneliness among Vietnamese Seniors.

VAS is partnering with IRS in becoming a VITA (Volunteer Income Tax Assistance) site provider to assist eligible low-income taxpayers in the Vietnamese community. This project is expected to start January 27, 2020 until April 15, 2020.

On Mother's Day 2019, to honor our Vietnamese American Parents, VAS hosted an event with the help of 40 our volunteers. 100 Seniors attended this event.
VAS hosted a Community picnic in June at Cunningham Falls State Park. 95 people, including seniors, VAS Staff, EN students, and volunteers used this opportunity to meet, converse, and participate in various activities.

On September 15, we hosted our annual Mid-Autumn Festival with about 500 attendees. There were multiple activities such for kids and resource tables from service providers, such as Census 2020.

Social media marketing has become a mainstream method of reaching out to potential clients and also the community at large; VAS Facebook page has reached more than 675 follows and continues to grow each month. Between Q1 to Q3 we gained about 42% likes on the facebook page. Over the summer, the VAS website has gone through multiple design and interface updates. New users increased by 72% with September being the most active month of the year.

This past summer, VAS became an MCPS host for the Board of Education Summer Rise Program. VAS hosted three Montgomery county high school students as interns; and received a lot of positive feedback from the students, as well as the Board of Education Director of Partnerships Unit. Students had a chance to learn how VAS functions daily as a non-profit organization.